CRISIS
SUPPORT SOLUTIONS

SYLLABUS

Course Title:
Approved Instructor Training Program (a.k.a: train-trainer)

Course Description:
Student-instructors will learn foundational principles for providing effective support via our exclusive 6-part protocol©. Student-instructors will also learn to deliver teaching points, demonstrate skills, design and execute role-play labs, offer feedback / coaching, plan continuing education and more.

Student-Instructor Requirements:
- Complete 2-day Basic Peer Support Training Program (on Zoom)
- Complete 3-day Approved Instructor Training Program (on Zoom or in person)
- Complete Candidate Application
- Agree to, uphold and maintain CSS core values that include, but not limited to, respect, compassion, kindness, humility, professionalism, service, etc.
- Team teach with CSS instructor and complete student-instructor review period

Learning Objectives:
- Class preparation to include registration, ordering materials, room setup, etc.
- Class opening to include welcome, orientation, introductions, etc.
- Ground students to the *What, How* and *Why of Peer Support*
- Deliver dynamic instruction and facilitate discussions regarding key concepts
- Prepare and demonstrate labs / exercises
- Provide constructive feedback regarding relevant skills
- Prepare and review final practical lab and written test (where applicable)
- Class wrap to include final feedback, evaluations, certificates, etc.
- Class close to include emailing CSS an End of Class Review (EOCR)

Course Materials:
- Instructor textbook
- Instructor slide deck
- Instructor lab guide
- Instructor scoring guide

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- Access to student's textbook, quick guides, eBooks, etc.
- Class registration guide
- Sample course evaluation form
- Sample End of Class Review (EOCR)

Training Delivery (either/or):

1. On Zoom
   Requirements: Compatible device with camera and microphone; internet access and Zoom meeting application. Camera must stay on during class time.

2. In-Person
   Requirements: Training site provided by the organization. Minimum number of students.

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